



FOX VALLEY ICE ARENA WILL OPEN JUNE 6TH

IMPORTANT RINK PROTOCOLS Following the Phase 3 Restore Illinois Plan

We hope all our customers have been staying safe and doing well during these unprecedented times. We are in the process of safely reopening the facility and cannot wait to see you again. Our management and staff are taking every precaution to keep our customers and employees safe. We ask that you review the following information prior to entering the facility.

PLEASE DO NOT ENTER THE BUILDING IF...

1. You are exhibiting **ANY** upper respiratory or fever symptoms
2. You are currently exhibiting COVID-19 symptoms. If you do have symptoms, you should wait to enter premises until you have had no fever for at least 72 hours, other symptoms have improved, and at least 10 days have passed since your symptoms first appeared, and after afebrile and feeling well (without fever-reducing medication) for at least 72 hours OR have 2 negative COVID-19 tests in a row, with testing done at least 24 hours apart.
3. You have **been in contact with anyone within the last 14 days** who has been diagnosed with COVID-19
4. You are coming to the arena **ONLY** as a spectator. Spectators are not permitted unless required for parental supervision. Limit of 1 adult per child for parental supervision and you will be restricted to areas where you can view while maintaining social distancing.

IF YOU DO ENTER THE BUILDING...

1. You will have your temperature checked by an infrared thermal camera. Anyone with an abnormal temperature will not be permitted to enter the facility.
2. We encourage all customers to consider dressing at home. We have plenty of space for you to use skate guards and leave them prior to entering the ice.
3. We are asking that customers and parents arrive no earlier than 15 minutes prior to the start of their program and that you exit the rink / lobby no later than 15 minutes following the conclusion of your program.
4. You must wear a mask in all public areas. Participants on the ice have the option of wearing a mask but it is not required. Employees and coaches must always wear a mask.
5. Participants should wash their hands with soap and water or use hand sanitizer before participating.

6. All water bottles must be filled at home. Any remaining water must be disposed of outside the facility.
7. There will be no shower facilities available.
8. Maintain extra space between others whenever possible, social distancing will be strictly enforced.
9. Thoroughly wash your hands upon completion of your event.

WE ARE TAKING THE FOLLOWING STEPS

1. You must be pre-registered for your class or program. No registrations will be taken at the front counter. Customers will be able to use their own mobile devices to make those transactions, payments and registrations via our website at www.fvia.us.
2. All private groups renting the ice will be required to have their registrations taken in advance according to their clubs / groups policies and they must comply with the current Restore Illinois Phase guidelines.
3. We will strictly enforce our class sizes during this time so please be sure you are registered in advance.
4. We are sanitizing all areas per state guidelines.
5. We will not accept any cash at the front desk.
6. USA Hockey has published information related to wearing a facemask on the ice. Please visit <https://www.usahockey.com/playersafety> for additional information.
7. Our program Directors will be sending out additional information regarding specific classes and requirements to all registered customers. If you have any questions, please contact your program Director or our General Manager at any time.

We will keep you up to date and adjust policies as this situation moves forward.

Sincerely,



Craig Welker, CIRM
General Manager - Fox Valley Ice Arena